

What's New

🔌 Action 🔌 IA 🔌 Vitals

What's New in the Professional Standards Suite

Your Peers Help Shape What's New. Ready to Add Your Voice?

The Professional Standards Suite has evolved because agencies like yours told us what they needed most. Here's a quick look at the most impactful updates across Internal Affairs Case Management, On-Duty Action Reporting, and Wellness-Forward Early Intervention.

IA Internal Affairs

Stronger oversight. Faster case reviews. Built for how you actually work.

- **Employee Summary Dashboard**
See a consolidated view of employee involvement across IA cases, complaints, use of force, merit & conduct, and action reports.
- **Linked Cases**
Create and manage related cases without duplicating effort—ideal for multi-subject investigations.
- **Merit & Conduct Tracking**
Track conduct history independently of IA case outcomes. Linked to relevant complaints and cases for deeper insight.
- **Review Activities**
Customize review checklists to ensure each case is reviewed consistently and thoroughly.
- **Public Compliment Portal**
Fully ADA compliant public portals, allowing community members to submit positive feedback directly through your website—standardized and secure.

Action Action Reporting

More control. More flexibility. Less friction.

- **Legacy Use of Force Report Import**
Bring historical UoF reports into the system for complete visibility and continuity.
- **Streamlined Workflow Configuration**
Cleaner interface, flexible routing, assign to any user—built to match your actual structure.
- **Team-Level Approvals**
Assign approvers at the team level within divisions and groups—no more workarounds
- **Approver Supplemental Attachments**
Approvers can now add missing files during review—no need to bounce reports back to authors.
- **Custom Fields & Code Tables**
Tailor dropdowns and field options to your agency—no waiting on vendor changes.

Vitals Wellness-Forward Early Intervention

Proactive support. Real-time insight. Better outcomes.

- **CAD Notes Analyzer**
Automatically flags trauma-related incidents from CAD logs so supervisors don't have to dig.
- **Manual Check-Ins**
Start a wellness plan or document a conversation with one click—triggered by alerts or manually.
- **Sum Total Monitoring**
Combine multiple stress indicators into a single monitor for smarter alerts.
- **Custom Views & Night Mode**
Save filtered dashboards, reduce repetitive setup, and reduce cognitive load during long shifts.